

Smart TV / Streaming services

There are so many TV streaming services available now such as Netflix, Prime, Apple TV, Now TV and Disney as well as more families having Smart TVs, which connect to the internet and allow you to download apps and access YouTube for example. This means our children potentially have access to a lot more content, some of which may not always be appropriate to watch.

If your child does access content through these services then, as always, make sure you set parental controls so they can only view content that is suitable for their age.

Each service will have their own parental control settings with most of them using a Parental PIN so you can restrict what can be viewed (and purchased in some cases).



TikTok

You must be over 13 years of age to use TikTok. Users can watch musical clips, record clips (it includes lots of lip synching and dancing), edit them and add special effects.

Why should I be concerned?

You need to be aware that some of the videos may contain explicit language and sexual imagery, which may not be suitable for your child to view. There is also the risk of strangers contacting your child so make sure you have set up the appropriate settings.



If your child is using TikTok then we recommend setting the account as private (this is the default setting for users under 16 since Jan 2021). Even with a private account, your child's profile information such as their photo and bio are still visible so ensure your child understands the importance of not adding personal information (e.g. location, age and phone numbers) to this area. This article explains how you can strengthen your privacy settings and what features are turned off by default for accounts for children aged 13 – 15: <https://newsroom.tiktok.com/enus/strengthening-privacy-and-safety-for-youth>

Family Pairing

This allows parents to link their own TikTok account to their child's account. This will allow you to set controls such as restricted mode (limit the appearance of inappropriate content) and screen time management (control how long they can spend on TikTok each day). You can find out more here: <https://www.tiktok.com/safety/en/guardians-guide/>

Challenges and Trends

Lots of them are fun and not harmful but sometimes they can be risky. TikTok have produced this resource to help you talk to your child about challenges and the potential risks: <https://www.tiktok.com/safety/en-sg/online-challenges/>.

Blocking and Reporting

As with similar apps, there is the ability to report and block other users so ensure your child knows how to use these features:

- <https://support.tiktok.com/en/safety-hc/report-a-problem>
- <https://support.tiktok.com/en/using-tiktok/followers-andfollowing/blocking-the-users>

Users of this guide do so at their own discretion. No liability is entered into. Current as of the date released 01.01.22.